



QP CODE: 21002193

21002193

Reg No :

Name :

M COM DEGREE (CSS) EXAMINATION, NOVEMBER 2021

First Semester

CORE - CM010102 - ORGANISATIONAL BEHAVIOUR

M.COM FINANCE AND TAXATION, M.COM FINANCE AND TAXATION (SF), M.COM MARKETING AND INTERNATIONAL BUSINESS (SF), M.COM MANAGEMENT AND INFORMATION TECHNOLOGY (SF)

2019 ADMISSION ONWARDS

03674E6F

Time: 3 Hours

Weightage: 30

Part A (Short Answer Questions)

*Answer any **eight** questions.*

Weight 1 each.

1. State briefly the process of behaviour.
2. How the social environments of an individual influence his behaviour?
3. Mention any four criticisms of Maslow's Need Hierarchy Theory.
4. Write a short note on group cohesiveness.
5. Explain the concept of work teams.
6. Define leadership styles.
7. What is planned change?
8. Define process consultation.
9. What are the features of stress?
10. What is meant by role conflicts ?

(8×1=8 weightage)

Part B (Short Essay/Problems)

*Answer any **six** questions.*

Weight 2 each.

11. Discuss the challenges and opportunities of organisational behaviour.
12. "Perceptual Interpretation is more complex than perceptual selection and perceptual organisation". Explain.





13. What is meant by Organisational Behaviour Modification? Explain the steps involved in the process of OB Mod.
14. "Motivation of each individual is very personal and general theories of motivation cannot apply to each individual". Critically evaluate the statement.
15. Distinguish between authority and power.
16. Describe the components of transformational leadership.
17. What do you mean by resistance to change?
18. Explain the features of organizational culture.

(6×2=12 weightage)

Part C (Essay Type Questions)

*Answer any **two** questions.*

Weight 5 each.

19. Discuss and compare the models of O.B.
20. Examine the factors determining personality by citing relevant examples.
21. Prepare a note on transactional analysis and give one example for each type of transactions.
22. List out the different methods adopted for stress management for reducing the level of stress.

(2×5=10 weightage)

